



9-11 Letchmore Road, Stevenage, Hertfordshire, SG1 3BG  
Tel 01438 316623

**Austin's Funeral Service** (W Austin & Sons Stevenage Ltd.) are an independent family run company whose sole owners are the Austin Family, those being Mrs. Jean Austin, Miss Claire Austin and Mr. David Austin supported by their Directors Mr. Peter Hope and Mr. Brian Lawrence.

**Donations**  
**Austin's Funeral Service** (W Austin & Sons Stevenage Ltd.) makes charitable donations to a chosen charity every year through The 'Austin's Charitable Fund'.  
Last year the following donations were made:  
Cruse Bereavement Care Herts. - £5,200  
Essex and Herts Air Ambulance - £5,709  
Isabel Hospice Care - £10,000  
  
The selected charity for 2022 is The Anne Robson Trust.

<p><b>Terms of Business</b> <i>Key points (in brief)</i></p> <ol style="list-style-type: none"> <li>1.Estimates &amp; Expenses</li> <li>2. Payment Arrangements <i>These state that the disbursements are required to be paid no less than 48 hours (2days) prior to the delivery of the funeral. The remaining balance will be paid no later than the 21<sup>st</sup> day following the funeral. If you fail to pay us in full on the due date we may charge you interest at a rate of 4% above our bank's base rate from time to time in force</i></li> <li>3.Indemnity</li> <li>4. Data Protection</li> <li>5.Termination of contract</li> <li>6. Conduct</li> <li>7.Agreement</li> </ol>	<p><b>Material &amp; Financial Interests</b></p> <p>The Austin Family (<b>Austin's Funeral Service</b> (W. Austin &amp; Sons Stevenage Ltd) own Harwood Park Crematorium (Harwood Park Holdings Ltd).</p> <p>A crematorium that was built to meet the needs of the families in Stevenage and the surrounding areas. This was many years in the planning and gaining consent and finally opened in April 1997.</p> <p>The Austin Family (<b>Austin's Funeral Service</b> (W. Austin &amp; Sons Stevenage Ltd) and Harwood Park Crematorium (Harwood Park Holdings Ltd) do not have any business or material financial interest in a price comparison website.</p>
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Local Cremation Fees:  
  
Harwood Park Crematorium £1,175.00